

NOTICE OF PROTECTION OF PRIVACY POLICY



Navy Mutual Aid Association has been known since 1879 as an organization that stands for integrity and trust. It has earned the respect and confidence of the nearly 100,000 members that it serves today. Navy Mutual Aid Association always has been and will remain committed to your personal privacy.

Nonpublic Personal Information: Information about you that we obtain in connection with providing insurance and Member services to you, including (but not limited to) such matters as: your name and address, social security number, date of birth, marital status, dependent and beneficiary information, employment, military status, medical history, medical underwriting information, premium and policy loan payment history, credit history, service requests and complaints.

Our General Privacy Policy:

We do not disclose in any manner, whether by sale or otherwise, nonpublic personal information about our Members, insureds, beneficiaries or certificate owners (including present, prospective or former Members, insureds, beneficiaries or certificate owners) to affiliated or non-affiliated third parties except as we are required or permitted by law or as necessary to process a transaction you request.

Other than as disclosed in this notice, we do not release your nonpublic personal information to anyone other than you unless you grant permission to release that information.

We educate our employees to be sensitive to privacy concerns and hold them accountable for violations of the Navy Mutual Aid Association privacy protection policy. We restrict access to nonpublic personal information about you to those employees who need to know that information to provide products or services to you.

We employ physical, electronic and procedural protection systems in conformity with federal and state requirements to restrict unauthorized access to your nonpublic personal information.

What Information We Collect About You and From Whom We Collect It:

We may collect nonpublic personal information about you and from the following sources:

- Information you provide us on applications or other forms whether in writing, by telephone or electronic means, or in person.
- Information about transactions with us, such as changes in beneficiary designations, policy loans, etc.
- Information from consumer reporting agencies.

To Whom We May Disclose Information About You:

- The information we collect is used to provide you with the products and services you request. We may disclose nonpublic personal information we collect to persons or organizations with whom we have contracted to provide products or services, such as to companies who provide check writing and billing services. These companies are contractually required to protect the confidentiality of the information they receive, and are permitted to use such information only for the purpose for which it was disclosed.
- We do not disclose nonpublic personal information about our Members or former Members to anyone else, except as permitted or required by law.

For additional information contact us at counselor@navymutual.org or by phone at 800-628-6011.